**EDGWORTH MEDICAL PRACTICE PATIENT PARTICIPATION GROUP NOTES FROM MEETING 17 January 2024**

**Present**

Staff; Tarek, Jack, Kelly

Patients; Jean, Gary, Jean, Catherine, Alison, Marjorie, Rainer, John, Pauline

**Walking group**

We are going to arrange a Sunday morning walking group from April for patient and staff. 9am start from Edgworth medical centre. Two choices; one to one and half hour shorter easier walk and two to two and half hour more strenuous walk.

**Barlow centre health meetings**

We are going to try and arrange a monthly meeting at the Barlow to discuss health issues. Topics include keeping fit and recovering from injuries and surgery, promoting good mental health, managing the menopause, infectious diseases and managing diabetes.

**Staffing**

Welcome to Phoebe in administration and reception. Dr Khan, general practitioners and Angelika, physician associate.

Tarek is now a principal of the in the practice. So the two principals are Jack and Tarek.

**Vaccination update**

Covid spring boosters for house bound and very vulnerable patients, care homes and over 75 year age group. To start from April at the surgery.

**Access to general practice**

There is a national initiative to improve access of patients to general practice. Edgworth has signed up for this and Jules a consultant is working with us to see how we can improve things. We have been looking at the telephone and booking systems and at making sure any patient that wants “real time” access to their medical records can.

Sports day

Planning in process.

Encouraging patient participation

Please encourage other patients to join us and express their views. Our receptionists will bring to attention of patient attending the surgery.

**Next meeting**

**Tuesday 19 March 7pm. Microsoft Teams or at Edgworth medical centre.**

**EDGWORTH MEDICAL PRACTICE PATIENT PARTICIPATION GROUP NOTES FROM MEETING 16 NOVEMBER 2023**

**Present**

Staff; Tarek, Jack, Kelly

Patients; Jean, Karen, Susan, Jean, Sue

Happy birthday Tarek!

**Access**

Discussed our aims, encouraged by our commissioners:

Easier and quicker to contact surgery, through improved telephone system and receptionists.

Easier to make appointments and in various ways; don’t have to keep ringing back for appointments

Reasonable wait for routine appointments.

On the day and urgent appointments more available.

Communicating test results, letters etc; improved direct access of patients to their medical record.

Discussed having a practice newsletter (Jack and Kelly will look into)

**New staff**

Updated on new practice and primary care network staff.

**Vaccination update**

Covid and flu vaccinations will be completed by end of November.

**Hospital clinics**

Discussed long wait for some hospital clinics and way we may help support patients waiting. Discussed suspected cancer and two week wait. NHS England plans to introduce community diagnostic hubs, though not clear of details yet. Discussed hospital services that might be provided locally, including mental health, pain service, weight management and minor injuries/illness walk in centre. Making use of the Barlow centre.

**Premises**

Discussed about practice and primary care network premise difficulties. Thank you some useful suggestions.

**Walking group**

Jack and Sue will look into establishing a walking group.

**Next meeting**

**Thursday 18 January 7pm. Microsoft Teams**

NOTES OF MEETING THURSDAY 16 MARCH 2023, TEAMS

PRESENT

Jack, Kelly and Tarek

Alison, Susan, Sue, Jean, Rainer, John, Pauline and Catherine

ENHANCED HOURS

Seem to be going well and well used, particularly by some of the larger practices in the network. A recent audit of appointments at Edgworth showed that supporting this service has not result in less appointments offered by the practice.

EAR SYRINING

Starting at Edgworth in April. Megan our practice nurse doing in her own time. We will have to offer a small charge to cover her time and disposable equipment. We estimate around £30 for both ears.

COUNSELLING SERVICE

Rainer going to liaise with Kelly to set up this service as soon as possible, sorry for the delay.

STAFFING UPDATE

Two new physician associates working from Edgworth, Kasem and Raeesa.

Three of our administration staff are training up in taking blood to help with clinical work.

ACUTE RESPIRATORY ILLNESS HUB AND ACCIDENT AND EMERGENCY AVOIDANCE CLINCS

Running from December to end of March an additional weekday afternoon clinic for people with chest infections or exacerbation of long term lung conditions to treat early and avoid need to go to hospital. For the above six practices. Patients can book in either the afternoon/evening for the day before or that morning. Unfortunately due to finish end of March. It is likely we will run similar clinics next winter.

CORONOVIRUS SPRING BOOSTER PROGRAMME

In April we will start offering a spring booster coronavirus vaccination programme for Strathmore care home, patients over 75 years of age, extremely vulnerable patients and housebound patients. The clinics will be from Edgworth surgery this time.

ACCESS TO PATIENT RECORDS ON EMIS

The practice use a system called EMIS to keep all patient clinical records. You can have direct access to this system to see your own medical record. Simple form or request to Kelly and she will set up access for you either from computer or smart phone.

ACTIVITY DAY

Agreed for further activity day in June. Jean and Kelly will organise date and local venue.

STEPHEN LIVERSEDGE RETIRING

Finally Stephen a well known local GP is retiring at the end of March. We all wish him a happy retirement.

NEXT MEETING

Teams or come to Edgworth surgery. 7-8pm, Thursday 11th May 2023.

EDGWORTH MEDICAL PRACTICE PATIENT PARTICIPATION GROUP

NOTES OF MEETING THURSDAY 12 JANAURY 2023, TEAMS

PRESENT

Jack, Kelly and Tarek

Susan, Jean, Rainer, John, Pauline and Karen

ENHANCED HOURS

Started in October, additional GP, advanced health professional, musculoskeletal practitioner, mental health practitioner, nurse and health care assistant clinics for patients of Edgworth, Harwood, Mandalay, Crompton View, Oaks family practice and Bromley Meadows. Weekdays 18:30-20:00 and Saturdays 09:00-17:00 includes bank holidays. Although teething and IT problems seems to be going well. Appointments booked through your own surgery.

Plans for future Saturday clinics for patients of all the practices; family planning, health reviews of people with severe mental illness and people with learning difficulties.

ACUTE RESPIRATORY ILLNESS HUB

Running from December to end of March an additional weekday afternoon clinic for people with chest infections or exacerbation of long term lung conditions to treat early and avoid need to go to hospital. For the above six practices. Patients can book in either the afternoon/evening for the day before or that morning.

ASTHMA PROJECT

Our practice is involved in a Greater Manchester project to improve the care of adult patients with asthma. Asthma can have a big effect on people’s quality of life. Megan our practice nurse is organising this and it means people with asthma being brought in for more detailed reviews to make sure their asthma is managed as well as possible.

COUNSELLING SERVICE

Kelly and Jack not yet met with Rainer to develop this service for Edgworth patients but will do.

LIGHTHOUSE PROJECT

We are leading a Greater Manchester project to improve communication, administration and support across our six practices.

EAR SUCTION

We have the machine, many thanks to those who donated, the machine was not cheap! And Megan is booked on training. So we should start soon at Edgworth. Unfortunately we will have to make a small charge to cover Megan’s time and disposable equipment.

NEXT MEETING

Teams of come to Edgworth surgery. 7-8pm, Thursday 16th March 2023.